## **Sorting Through Conflict**

Some ways of responding to problems are more effective than others. For example, if you flee or avoid the issue, it may not get resolved. Taking an aggressive approach may not help either, as it could make the problem worse. A better approach is to face the issue calmly and thoughtfully. Below are some different ways people handle problems. Decide whether each one is an example of **fleeing**, **fighting**, or **facing** a problem, and write it in the appropriate space.

Apologizing when wrong
Blaming someone else
Bullying
Compromising or collaborating
Cooling down to think straight
Denying that there's a problem
Fighting
Asking for help

Gossiping or back-stabbing
Insulting others
Keeping score to attack later
Pretending to be okay
Running away
Talking to the person
Trying to improve the relationship

Strategy	Examples
Flee (Avoid)	
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Fight (Attack)	
(Fa)	
Face (Address)	

